
LUCKY MATHS



Privacy Policy

Approval Date: 11/01/2026

Review Date: 11/01/2029

Approved by: Albert and Brad

Privacy Policy

Effective Date: 11 January 2026

This Privacy Policy explains how Lucky Maths ("we", "us", "our") collects, uses, and protects your personal data when you visit luckymaths.co.uk or use our tutoring services. We comply with the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

1) Who We Are

Lucky Maths provides online and face-to-face mathematics tutoring services. Contact details:

Email: Info@luckymaths.co.uk Phone: TBC

2) What Data We Collect

We may collect: Name, contact details, student information (age, school year), payment details, session records, safeguarding notes, and technical data (IP address, browser type).

3) How We Use Your Data

To provide tutoring services, manage bookings, process payments, communicate with you, comply with safeguarding obligations, and improve our website and services.

4) Lawful Bases for Processing

We process data under lawful bases: Contract (to deliver services), Legal obligation (safeguarding, tax), Consent (marketing), Legitimate interests (service improvement).

5) Sharing Your Data

We do not sell your data. We may share it with: Payment processors, scheduling platforms, video conferencing tools, and regulatory authorities where legally required.

6) Cookies

Our website uses cookies for functionality and analytics. Non-essential cookies require your consent. You can manage preferences via our cookie banner.

7) Data Retention

We retain data only as long as necessary: tutoring records up to 3 years for legal compliance, marketing data until consent is withdrawn.

8) Your Rights

You have rights to access, rectify, erase, restrict processing, object, and data portability. Contact us via email: Info@luckymaths.co.uk to exercise these rights.

9) Safeguarding

We maintain Enhanced DBS checks and follow safeguarding protocols. Notes recorded during sessions are stored securely and accessed only by authorised personnel.

10) Security Measures

We use encryption, secure servers, and restricted access to protect your data.

11) International Transfers

We store data in the UK. If third-party tools transfer data outside the UK, we ensure appropriate safeguards (e.g., SCCs).

12) Complaints

If you have concerns, contact us first. You also have the right to complain to the Information Commissioner's Office (ICO) at ico.org.uk.

13) Updates

We may update this policy periodically. Changes will be posted on this page with a revised effective date.